



**DAMAN
VIRTUAL**

Seamless. Secure. Safeguarded

Daman Virtual Asset Brokerage LLC

PRIVACY POLICY

Date: 10 December 2025

Introduction

Daman is firmly adhering to and maintaining the privacy and security of the personal information of its clients. As a UAE-based Virtual Asset Services Provider, we ensure that all data is managed in accordance with applicable laws and regulatory requirements. This Privacy Policy outlines how Daman collects, uses, and protects your personal information when you engage with our services.

Acceptance of the Privacy Policy

By accessing and using the services of Daman, you acknowledge that you have read, understood, and agreed to the terms outlined in this Privacy Policy. If you do not agree to any part of this policy, please refrain from using our services or creating an account. In cases where we seek your consent to process your personal data, we will explicitly ask for your approval before collecting, using, or disclosing your information.

Changes to the Privacy Policy

Daman reserves the right to amend this Privacy Policy as necessary to reflect changes in our operations, legal obligations, or technological advancements. We will notify clients of any significant updates to the policy via email or through a notice on our website www.damanvirtual.com before changes take effect. By continuing to use our services following such amendments, you accept the updated Privacy Policy.

Personal Information We Collect

When you create an account with Daman, we collect both personal and non-personal information to verify your identity and comply with relevant laws, including Anti-Money Laundering (AML) and Counter-Terrorism Financing (CFT) regulations.

The information we collect includes, but is not limited to:

- **Personal Information:** Full name, email address, phone number, proof of identity (passport, ID), residential address, and bank details.
- **Financial Information:** Bank account details, source of funds, and other documents that verify the source of funds.
- **Non-Personal Information:** Device and browser information, IP address, location data, log-in details, and analytics related to your interactions with our platform.

Use and Disclosure of Your Personal Information

The personal information you provide allows Daman to offer you secure and personalised experience. We use this information to:

- **Verify your identity for account creation and regulatory compliance.**
- **Facilitate transactions, including virtual asset purchases and settlements.**

مكتب رقم 14 برج الشيخ راشد، م د ت ع. ص.ب. 9436 دبي - | ع م Office floor 14 Sheikh Rashid Tower, DWTC, P.O. Box 9436 Dubai – UAE

T: (+971 4) 408 0401 | E: care@damanvirtual.com

- Enhance your experience by analysing website traffic and improving platform features.
- Communicate important notices about changes to our services, terms of use, and security updates.

Daman will never sell or share your personal information with third parties for profit. We may, however, disclose your information to government or regulatory authorities if required by law, or if necessary to protect our legal rights or comply with legal obligations.

Storage of Personal Information

Your data is stored securely on servers located in the UAE. Daman may utilise third-party service providers to store and process your information, but these providers are obligated to protect your data in line with our standards. Personal information is retained for a minimum of 10 years following the closure of your account, in compliance with regulatory requirements.

Data Owner Rights

As a client, you have several rights regarding your personal data, including the right to:

- **Access:** Request details about the personal information we hold about you.
- **Rectification:** Request the correction of inaccurate or incomplete data.
- **Erasure:** Request the deletion of your personal information under certain conditions.
- **Objection:** Opt-out of receiving marketing communications or having your data processed for certain purposes.
- **Withdraw Consent:** Withdraw your consent to data processing at any time, with future effect. Please note that withdrawing consent may affect your ability to use our services.

Account Closure

Upon your request to close your account, Daman will deactivate your account and retain your personal information for a minimum of 10 years as required by applicable laws. This retention period ensures we can comply with our legal obligations, such as fraud prevention, regulatory compliance, and dispute resolution.

Third-Party Interactions

This Privacy Policy applies solely to information collected by Daman. If you interact with third-party services or platforms through our website, you are subject to their privacy policies. We encourage clients to review the privacy policies of any third-party providers they engage with.

Direct Marketing

Daman may, from time to time, send you direct marketing materials related to our services, products, or promotions. You have the right to opt-out of receiving these communications at any time by contacting our support team or using the unsubscribe link provided in the communications.

Security of Personal Information

We take your security seriously. Daman employs industry-standard measures such as encryption, firewalls, and regular security audits to protect your data. However, no system is completely immune to breaches, and while we work hard to protect your personal information, we cannot guarantee its absolute security.

Privacy of Minors

Daman does not knowingly provide services to individuals under the age of 18. If we discover that we have collected personal data from a person under this age, we will take steps to delete this information promptly. Please contact our support team if you suspect an underage individual is using our services.

Cookies and Tracking Technologies

Daman may use cookies and similar tracking technologies to enhance your experience on our platform. These tools help us understand how you interact with our services and improve functionality. You may choose to disable cookies in your browser settings, but doing so may limit your access to certain features of our platform.